Accepting a job Here's what employees said influenced their decision! (in descending order of importance)

- Open Communications
- Recognition of job's effect on personal/family life
- Nature of work
- Management quality
- Supervisor
- Opportunity to gain new skills
- Control over work content
- Job security
- Co-worker quality
- Stimulating work

- Job location
- Family-support policies
- Control over work
 schedule
- Opportunities for advancement
- Salary
- Access to decision makers
- No other job offers
- Management opportunity
- Size of employer

Source: DOL Seminar 10/01

Interviewing Do's and Don'ts

<u>Do:</u>

- Plan structured behavior-based interviews and prepare specific questions.
- Put the job applicant at ease and establish rapport.
- □ Use "layering" questioning technique (asking "Who, What, Why, Where, When, and How questions.").
- □ Follow-up on "red flag" areas.
- □ Take notes.

source: DOL seminar 10/01

Interviewing Do's and Don'ts

Don't:

- □ Start the interview unprepared.
- □ Ask probing questions or explore sensitive areas at first.
- □ Ask leading questions.
- □ Ask too many close-ended questions.
- Talk too much.
- □ Jump to conclusions.
- Allow candidate to gloss over unanswered questions or important facts.