

## Frequently Asked Questions for Parents

### **Who does my student email about their course schedule?**

Your student can email [metroadviseementscheduling@fdu.edu](mailto:metroadviseementscheduling@fdu.edu) for more information on their course schedule. Please have the student keep an eye out in their FDU email in the coming week for their schedule.

### **How does my student get their FDU ID and parking decal?**

Your student can contact Director of Public Safety, David Miles, at 201-692-2227 or [dmiles@fdu.edu](mailto:dmiles@fdu.edu) for more information on receiving their student ID and/or parking decal. The student should email the picture they would like to use for their ID to [dmiles@fdu.edu](mailto:dmiles@fdu.edu). If your student is a commuter, the ID will be mailed to your home address. If the student is a resident, they will receive an ID while moving in. Your student can get more than one parking decal should they have more than 1 vehicle.

### **What happens when my student loses their ID?**

Contact Public Safety at 201-692-2222 and they will make the student a new one. There is a \$25.00 fine to replace cards.

### **Who does my student send their final transcript to?**

All transcripts must be sent to Admissions. They can be reached at 201-692-7308 or [admissions@fdu.edu](mailto:admissions@fdu.edu).

### **How can my student find out about on-campus employment?**

FDU Handshake is a program that can be used to apply for on-campus jobs; your student would need to make an account with their FDU email! Students can also visit Career Development's page on FDU's website for more information regarding on-campus employment: <https://www.fdu.edu/academics/centers-institutes/career-development/>. Please email Donna Robertson with any questions or concerns, [donna\\_jackson-robertson@fdu.edu](mailto:donna_jackson-robertson@fdu.edu).

### **When does my student find out about what course textbooks they will need?**

Each professor will provide students with a syllabus for their respective course which will outline what books/materials you will need. Syllabi will either be emailed out, posted on Webcampus, and/or distributed in person. If a student would like to jump ahead, visit the bookstore's website at <https://www.bkstr.com/fdustore/home>, where they can input their class information and they should find more information on course material required for those specific classes.

### **How can my student view my housing information if they are going to be a resident?**

The student can check housing information by logging onto MyHousing account at [MyHousing](#) or contact Rebecca Valenzuela, [rmiles@fdu.edu](mailto:rmiles@fdu.edu).

### **Where can my student learn more about healthcare on campus?**

Student Health Services is our health center on campus. The office number is 201-692-2437 and their fax number is 201-692-2642. You can also reach out to Cynthia Hastie, [cindyh@fdu.edu](mailto:cindyh@fdu.edu). For information on entrance medical forms and how to submit them, check out <https://www.fdu.edu/campuses/metropolitan-campus/student-services/student-health-services/forms/>. Student Health Services' mailing address is:

1000 River Road, T-SU2-03  
Teaneck, NJ 07666

Student Union Building  
Second Floor

### **Is there a tutoring service available for students?**

The Academic Resource Center provides free tutoring for all students. Students can learn more information at <https://www.fdu.edu/metrotutoring>. Students can also email them at [metrotutoring@fdu.edu](mailto:metrotutoring@fdu.edu).

### **What is FERPA?**

Family Education Rights and Privacy Act allows students to choose whether they want their educational records, including but not limited to, student conduct, financial aid, academic

information shared with their families. For information and access to the form, please visit <https://www.fdu.edu/about/university-leadership-offices/office-of-enrollment-services/records-procedures-and-services/student-privacy-rights-and-ferpa/> . Your student can also designate individuals to have access to their information via their Webadvisor account. Access to your student's information can be revoked at any time by your student.

### **How does my student access the FERPA waiver?**

Your student would need to log into their WebAdvisor at <https://webadvisor.fdu.edu/> to access that document.

### **Where can my student access the student handbook?**

The student handbook lists all applicable University policies. It is expected that all students are aware of and have read each and every single University policy regarding campus and campus life. This handbook is a guide for being an FDU student. Your student can learn more information at <https://www.fdu.edu/student-life/publications/student-handbook/>.

### **Can my student have alcohol on campus if they are 21?**

FDU Metro is a dry campus so no matter what age your student is, alcohol and drugs of any kind are not permitted on campus.

### **What does my student do if they feel unsafe on campus at night?**

Contact Public Safety at 201-692-2222 and they will escort the student to their destination.

### **Where does my student find more information about their financial aid?**

When visiting WebAdvisor, the student will see a whole section dedicated to financial aid. If there are specific any questions please visit this link, <https://www.fdu.edu/admissions/financial-aid/undergraduate/>, to get in contact with their specific Financial Aid counselor. Your student can also email them at [finaid@fdu.edu](mailto:finaid@fdu.edu).

### **Where can my student find more information about placement testing?**

Your student can visit the following link, <https://www.fdu.edu/campuses/metropolitan-campus/student-services/academic-resource-center/placement-testing/>, to get more information about placement tests as well as who to contact if they have any questions. Your student can also connect with them by emailing [metrotesting@fdu.edu](mailto:metrotesting@fdu.edu).

### **What if my student has questions about Meal Plan options?**

Please visit <https://dineoncampus.com/fdumetro> to learn more about meal plan options for this upcoming semester. We ask for your patience as this website is currently being updated. Please continue to check for updates in the coming days.

### **Have you completed the Online Orientation Modules yet?**

If you have not yet completed the online orientation modules please click [here](#). If you missed any part of parent orientation these modules will also make sure you know everything you need to know before your student begins their journey at FDU! You can always go back towards any section once you finish the modules.

***\*\*If you attended virtual parent orientation please be sure and complete our [evaluation survey](#) to let us know how we did!***

# Metropolitan Campus Contact Reference List!

## **Academic Advisement Center**

201-692-2339

[metroadvisementscheduling@fdu.edu](mailto:metroadvisementscheduling@fdu.edu)

## **Academic Resource Center**

201-692-2077

Tutoring: [metrotutoring@fdu.edu](mailto:metrotutoring@fdu.edu)

Testing: [metrotesting@fdu.edu](mailto:metrotesting@fdu.edu)

## **Athletics**

201-692-2208

Brad Hurlbut, Director: [hurlbut@fdu.edu](mailto:hurlbut@fdu.edu)

## **Bookstore**

201-836-7818

<https://www.bkstr.com/fdustore/home>

## **Career Development**

201-692-2193

Donna Robertson, University Director: [donnamjr@fdu.edu](mailto:donnamjr@fdu.edu)

## **Dean of Students**

201-692-2190

[MetropolitanDOSoffice@fdu.edu](mailto:MetropolitanDOSoffice@fdu.edu)

**Disability Services Office**

201-692-2078

[Metrodss@fdu.edu](mailto:Metrodss@fdu.edu)

**Enrollment Services**

201-692-2214

[Esteafdu@fdu.edu](mailto:Esteafdu@fdu.edu)

**Financial Aid**

201-692-2363

\*Financial Aid Counselors by Student Last Name

A-E Madeleyn Rodriguez: [martim@fdu.edu](mailto:martim@fdu.edu)

F-L Catherine Lorenzo: [dorenzo@fdu.edu](mailto:dorenzo@fdu.edu)

M-Q Arlene Marte: [arlene\\_marte@fdu.edu](mailto:arlene_marte@fdu.edu)

R-Z Dawn Grasso: [steeled@fdu.edu](mailto:steeled@fdu.edu)

You can also email the Office: [finaid@fdu.edu](mailto:finaid@fdu.edu)

**Public Safety**

201-692-2222

David Miles, Director of Public Safety: [dmiles@fdu.edu](mailto:dmiles@fdu.edu)

**Residence Life**

201-692-2250

[Metrohousing@fdu.edu](mailto:Metrohousing@fdu.edu)

**Regional Center for Learning Disabilities**

201-692-2716

Barbara Byrnes, Campus Director: [bbyrnes@fdu.edu](mailto:bbyrnes@fdu.edu)

### **Student Counseling and Psychological Services**

201-692-2174

David Mednick, Co-Director: [david\\_mednick@fdu.edu](mailto:david_mednick@fdu.edu)

Alice Mills, Co-Director: [mills@fdu.edu](mailto:mills@fdu.edu)

### **Student Health Services**

201-692-2437

Cynthia Hastie, Medical Records Administrative Assistant, [cindyh@fdu.edu](mailto:cindyh@fdu.edu)

### **Student Life**

201-692-2231

Rashard Mills, Assistant Director of Student Union Building Operations: [rmills@fdu.edu](mailto:rmills@fdu.edu)

**For any and all other questions please email [metroorientation@fdu.edu](mailto:metroorientation@fdu.edu).**