

Frequently Asked Questions for Parents

Where does my student send their final transcript?

All transcripts must be sent to Admissions. They can be reached at 201-692-7308 or admissions@fdu.edu.

Where does my student find more information about their financial aid?

On the Self-Service site, the student will see a section dedicated to financial aid. If they have any specific questions, please visit this link <https://www.fdu.edu/admissions/financial-aid/undergraduate/>. Your student can also email finaid@fdu.edu.

What is FERPA?

Family Education Rights and Privacy Act allows students to choose whether they want their educational records, including but not limited to, student conduct, financial aid and academic information shared with their families. For information, please visit <https://www.fdu.edu/about/university-leadership-offices/office-of-enrolment-services/records-procedures-and-services/student-privacy-rights-and-ferpa/>. Your student can designate individuals to have access to their information via their Self-Service account. Students can revoke access to the information at any time.

How does my student access the FERPA waiver?

Your student would need to log into Self-Service at <https://selfservice.fdu.edu/> to access that document.

Where can my student find more information about placement testing?

Your student can visit the following link, <https://www.fdu.edu/campuses/metropolitan-campus/student-services/academic-resource-center/placement-testing/>, to get more information about placement tests as well as who to contact if they have any questions. Your student can also connect with them by emailing metrotesting@fdu.edu.

Who should my student contact about their course schedule?

Your student can email caass-metro@fdu.edu for more information on their course schedule. Please have your student keep an eye on their FDU email in the coming weeks for their schedule.

When does my student find out what course textbooks they will need?

Each professor will provide students with a syllabus for their respective course, which will outline what books/materials they will need. Syllabi will either be emailed, posted on Webcampus, and/or distributed in person. If a student would like to get ahead, visit the bookstore's website at <https://www.bkstr.com/fdustore/home>, where they can input their classes to find information on the course materials required.

Are tutoring services available for students?

The Academic Support Center provides free tutoring for all students. Students can learn more information at <https://www.fdu.edu/metrotutoring>. Students can also email them at metrotutoring@fdu.edu.

Where can my student view housing information if they are going to be a resident?

The student can check housing information by logging onto their MyHousing account or contact Rebecca Valenzuela, rmiles@fdu.edu.

What if my student has questions about Meal Plan options?

Please visit <https://fdudining.campusdish.com/MetroMealPlans> to learn more about meal plan options for the upcoming semester.

Where can my student learn about healthcare on campus?

The Office of Health Wellness is our health center on campus, they can be reached at 201-692-2437 or by fax at 201-692-2642. You can reach out to Barbara Pujols at b.pujols@fdu.edu. For more information on entrance medical forms and how to submit them, check out <https://www.fdu.edu/campuses/metropolitan-campus/student-services/student-health-services/forms/>.

The Office of Health Wellness mailing address is:

1000 River Road, T-SU2-03

Teaneck, NJ 07666

Greg Olsen Student Union

Second Floor

What can my student do if they feel unsafe on campus at night?

Contact Public Safety at 201-692-2222 and they will escort the student to their destination.

How does my student get their FDU ID and parking decal?

Your student can contact University Director of Public Safety, Joseph Vitiello, at 201-692-2222 or joseph_vitiello@fdu.edu. If your student is a commuter, the ID will be mailed to their home address. If the student is a resident, they will receive an ID when moving into the Residence Halls. Your student can get more than one parking decal should they use more than one vehicle.

What happens if my student loses their ID?

Contact Public Safety at 201-692-2222 and they will make the student a new ID. There is a \$25.00 fine to replace cards.

Where can my student access the student handbook?

The student handbook encompasses all applicable University Policies. It is expected that all students are aware of and have read the student handbook. This handbook is a guide for being an FDU student. Your student can learn more information at <https://www.fdu.edu/student-life/publications/student-handbook/>.

Can my student have alcohol on campus if they are 21?

Students aged 21+ are permitted to drink responsibly in specific campus residence halls. Students under the age of 21 are not permitted to be in possession of, the presence of, or consume alcohol. For students of legal drinking age, there are limits to the amount and type of alcohol that can be in the student's room. For specific guidelines on permitted alcohol usage please reference the University-wide Alcohol Policy linked here:

[FDU Alcohol Policy \(pdf\)](#)

How can my student find out about on-campus employment?

FDU Handshake is a program that can be used to apply for on-campus jobs; your student would need to make an account with their FDU email. Students can also visit Career Development's page on FDU's website for more information regarding on-campus employment: <https://www.fdu.edu/academics/centers-institutes/career-development/>. Email Rosa Santana with any questions or concerns, r.santana@fdu.edu.

Where can I find the Online Orientation Modules?

If you are interested in completing the Orientation Modules, please click [Intake | Metro Parent and Family Orientation](#). If you missed any part of the Family & Guest Orientation, these modules will help inform you before your student begins their journey at FDU. You can always return to any section once you finish the modules.

Metropolitan Campus Resources

Academic Support Center

201-692-2076

www.fdu.edu/metrotutoring

Athletics

201-692-2208

www.fduknight.com

Bookstore

201-692-2093

www.fdushop.com

Career Development

201-692-2193

www.fdu.edu/career

Center for Academic Advising and Student Center

201-692-2339

www.fdu.edu/campuses/metropolitan-campus/student-services/caass/

Dean of Students

201-692-2190

Email: MetropolitanDOSoffice@fdu.edu

Disability Support Services

201-692-2078

www.fdu.edu/metroADA

Enrollment Services

201-692-2214

esteafdu@fdu.edu

Financial Aid

201-692-2363

finaid@fdu.edu

Housing and Residence Life

201-692-2250

www.fdu.edu/reslifemetro

Office of Mental and Emotional Wellbeing

201-692-2174

[Student Wellness Services | Fairleigh Dickinson University](#)

Public Safety

201-692-2222

[Metro Campus Public Safety 201-692-2222 | Fairleigh Dickinson University](#)

Regional Center for Learning Disabilities

201-692-2087

[Regional Center for Learning Disabilities | Fairleigh Dickinson University](#)

Student Wellness Service

201-692-2437

[Student Wellness Services | Fairleigh Dickinson University](#)

Cindy Hastie, Medical Records Administrative Assistant, CindyH@fdu.edu

Student Life/Greg Olsen Student Union

201-692-2231

[Metro Campus Office of Student Life | Fairleigh Dickinson University](#)