

**Fairleigh Dickinson University
Vancouver Campus
Fall 2020**

COVID-19 Return to Campus Safely Plan



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Overview

As we begin the fall semester, the health and safety of our students, instructors and staff is of paramount importance, particularly as we begin to increase the limited use of our 842 Cambie Street location.

FDU Vancouver Campus staff have implemented a number of plans to guide our return to campus, including a COVID-19 Safety Plan for the workplace, as required by Worksafe BC, and this Return To Campus Safety Plan as required by the Ministry of Advanced Education, and for the welcoming of new international students.

In developing this Return To Campus Safety Plan, we have closely followed the recommended considerations for preparedness from the [COVID-19, Go-Forward Guidelines for B.C.'s Post-Secondary Sector](#) produced by B.C. Post-Secondary Institutions with the support of the Ministry of Advanced Education, Skills and Training.

We understand the uncertainty of day-to-day living and studying with the restrictions imposed by the COVID-19 pandemic. We hope that our rapid and successful responses to this crisis and the implementation of our Return to Campus Safety Plan will provide you with the reassurances and guidance you need to have a safe and successful fall and spring semester.

Be assured that the safety and health of our FDU community is our highest concern. Therefore, this plan is a living document that may change depending on the guidance we receive from the Provincial Health Officer for British Columbia and the Ministry of Advanced Education, Skills and Training

For further questions regarding this report please contact me

A handwritten signature in blue ink, appearing to read "W. Zerbe".

Dr. Wilfred Zerbe,

Campus Executive
Fairleigh Dickinson University
Vancouver Campus
wzerbe@fd�.edu.

Protocols for Fairleigh Dickinson University Vancouver Campuses



Accessing the Campus Safely

All faculty, staff, students and visitors must assess themselves daily for COVID-19 symptoms prior to accessing campus property.

- For each visit to campus, individuals are required to complete a self-assessment questionnaire via a QR scan that is available at all perimeter doors. This includes a declaration that they are symptom free, have not come into contact with anyone infected with COVID-19 and have not travelled internationally in the last 14 days.
- Anyone with COVID-19 symptoms or anyone who has travelled outside of Canada in the previous 14 days, or anyone identified as a close contact of a person with a confirmed case of COVID-19, will be denied entry to campus and must self-isolate in accordance with guidance from the BC Centre for Disease Control. There is signage throughout the campus that reinforces this message.
- Individuals suspected or presumed to have been exposed to COVID-19 are instructed to contact 8-1-1 or a medical provider if further health advice or testing is required.
- FDU will seek advice from the local public health authority around managing any cases of COVID-19 that may arise among students, faculty or staff.

Academic Concession / Workplace Accommodation

- First semester students who have opted to attend campus but need to self-isolate because of the daily self-assessment process, or who reside with someone who needs to self-isolate, may request an academic accommodation through the processes outlined in the FDU policy for students with a temporary disability (<https://www.fdu.edu/campuses/vancouver-campus/student-services/disability-support/>).
- Faculty and staff who would normally attend campus are encouraged to work from home whenever feasible to do so. Faculty and staff who are self-isolating because of the daily self-assessment are instructed to work remotely and to contact their supervisor to report their status.

Outbreak Response Plan

For each visit to campus, individuals are required to complete a self-assessment questionnaire via a QR scan that is available at all perimeter doors. This includes a declaration that they are symptom free, have not come into contact with anyone infected with COVID-19 and have not travelled internationally in the last 14 days. These records are kept for 30 days.

If FDU becomes aware of any confirmed, probable or suspect cases of COVID-19 while on campus, the FDU Deputy Campus Executive will contact Health Link BC at 8-1-1 for further guidance, including information on testing and self-isolation, that can be provided to the individual(s) affected.

If an FDU *student studying on campus* has been diagnosed with a confirmed case of COVID-19, the following protocols will be followed:

- the FDU Student Services team will intervene via a telephone or Zoom meeting to:
 - determine what instructions the student has received from the Public Health Authority after being diagnosed with a confirmed case of COVID-19
 - assess the student's ability to successfully self-isolate and to provide assistance to them if needed
 - identify the times and days the student had been on campus for the previous 14 days prior to the diagnosis
 - identify the names of any FDU students, staff or faculty that the student has had direct contact with, including classmates, roommates and coworkers, for the previous 14 days prior to the diagnosis
 - evaluate the student's need for academic accommodation
- The FDU Student Services team will contact the Campus Executive and the Human resources Department immediately to relay the information received from the student.
- With the approval of the Campus Executive, the FDU Student Services team will collect the names of all students who were on campus for the previous 14 days prior to the diagnosis, including those names disclosed by the student. These students will be contacted by phone and email to inform them that they may have had direct contact with an individual who has tested positive to COVID-19, and to provide them with the information on testing and self-isolation that has been received from Health Link BC.
- With the approval of the Campus Executive, the FDU Human Resources department will collect the names of all employees who were on campus for the previous 14 days prior to the diagnosis, including those names disclosed by the student. These

employees will be contacted by phone and email to inform them that they may have had direct contact with an individual who has tested positive to COVID-19, and to provide them with the information on testing and self-isolation that has been received from Health Link BC.

- The Campus Executive will issue an order to close the campus for a 48 hour period and post this order on the FDU Vancouver website. During the closure period, all classes will be held in synchronous mode via Zoom. Faculty and staff have already prepared for this eventuality.
- The campus facilities will be fully sanitized before reopening.
- The student will receive a daily phone call from FDU's monitoring team to check on their welfare and the welfare of any family members in isolation with them. Students should call 811 to discuss the process to receive medical clearance after their 14-day self-isolation.
- The student diagnosed with a confirmed case of COVID-19 may return to campus after providing Enrollment Services with a copy of their negative COVID-19 test result.

If an FDU *student studying online in Canada* has been diagnosed with a confirmed case of COVID-19, the following protocols will be followed:

- the FDU Student Services team will intervene via a telephone or Zoom meeting to:
 - determine what instructions the student has received from the Public Health Authority after being diagnosed with a confirmed case of COVID-19
 - assess the student's ability to successfully self-isolate and to provide assistance to them if needed
 - identify the names of any FDU students, staff or faculty that the student may have had direct contact with, including classmates, roommates and coworkers, for the previous 14 days prior to the diagnosis
 - evaluate the student's need for academic accommodation
- The FDU Student Services team will contact the Campus Executive and the Human resources Department immediately to relay the information received from the student.
- With the approval of the Campus Executive, the FDU Student Services team will contact all of the students identified above, by phone and email, to inform them that they may have had direct contact with an individual who has tested positive to COVID-19. They will be provided with the information on testing and self-isolation that has been received from Health Link BC.

- With the approval of the Campus Executive, the FDU the FDU Human Resources department will contact all of the faculty and staff identified above, by phone and email, to inform them that they may have had direct contact with an individual who has tested positive to COVID-19. They will be provided with the information on testing and self-isolation that has been received from Health Link BC.
- The student will receive a daily phone call from FDU's monitoring team to check on their welfare and the welfare of any family members in isolation with them. Students should call 811 to discuss the process to receive medical clearance after their 14-day self-isolation.

If an FDU *student studying online outside Canada* has been diagnosed with a confirmed case of COVID-19, the following protocols will be followed:

- the FDU Student Services team will intervene via a telephone or Zoom meeting to:
 - assess the student's ability to successfully self-isolate and to provide assistance to them if needed
 - evaluate the student's need for academic accommodation
- The FDU Student Services team will contact the Deputy Campus Executive and to relay the information received from the student.
- The student will receive a daily phone call or email from FDU's monitoring team to check on their welfare.

If an FDU *faculty or staff member* has been diagnosed with a confirmed case of COVID-19, the following protocols will be followed:

- the FDU Human Resources Department will intervene via a telephone or Zoom meeting to:
 - determine what instructions the individual has received from the Public Health Authority after being diagnosed with a confirmed case of COVID-19
 - assess the individual's ability to successfully self-isolate and to provide assistance to them if needed
 - identify the times and days the individual had been on campus for the previous 14 days prior to their diagnosis
 - identify the names of any FDU students, staff or faculty that the individual has had direct contact with for the previous 14 days prior to the diagnosis
- The FDU Human resources Department will contact the Campus Executive to relay the information received.

- With the approval of the Campus Executive, the Human resources Department will collect the names of all people who were on campus for the previous 14 days prior to the diagnosis, including those names disclosed by the individual. These people will be contacted by phone and email to inform them that they may have had direct contact with an individual who has tested positive to COVID-19, and to provide them with the information on testing and self-isolation that has been received from Health Link BC.
- The Campus Executive may issue an order to close the campus for a 48 hour period and post this order on the FDU Vancouver website. During the closure period, all classes will be held in synchronous mode via Zoom. Faculty and staff have already prepared for this eventuality.
- The campus facilities will be fully sanitized.
- The individual diagnosed with a confirmed case of COVID-19 may return to campus after providing the Campus Executive with a copy of their negative COVID-19 test result.

Individuals who become sick while on Campus

- Individuals who become sick while on campus will be required to wear a face mask to protect others from their respiratory droplets. All surfaces and objects touched by anyone who becomes sick on campus will be disinfected before being used by others. The names and contact information of all other people on campus at the same time as the confirmed, probable or suspect case will be provided to the health authorities as appropriate.
- Individuals are instructed to contact 8-1-1 or a medical provider if further health advice or testing is required.

Administrative Areas

A COVID-19 Safety plan has been established and published in accordance with WorkSafe BC guidelines.

Protocols for the Workplace

The following protocols are in place to ensure faculty and staff are returning to a safe workplace environment:

- Employees and students are instructed to be alert to any symptoms before arriving on campus by completing a self-assessment using the QR code posted at all

entrances or by signing in at the reception desk. Respondents who answer yes to any of these questions or who present symptoms while at work must return home, call 811 and contact the Campus Executive immediately.

- Campus hours are restricted to 8:00 AM - 6:00 PM Monday to Friday, limiting the number of students, employees and others in the workplace.
- Each department has plans in place to maintain physical distancing for the arrival of employees at work. Examples include Plexiglas barriers, shift rotations, allowing only a minimum number of staff to return to the physical workplace and encouraging employees to continue working from home if they are able.
- FDU has strict controls on the number of students and other third parties entering and exiting the workplace. For example, students and faculty need access fobs to enter the building. Only those first semester students participating in face-to-face classes have access to campus, access fobs for all other students have been deactivated. Returning students will continue with remote synchronous classes. Face-to-face classes have also been staggered to limit the number of students on campus at any one time.
- We have rearranged workspaces, including increasing separation between desks, workstations, and furniture or fixtures in common spaces such as lunchrooms, meeting rooms, waiting rooms, and washrooms. Examples include removing chairs in common spaces to ensure adequate physical distancing and removing access to commonly shared study areas.
- Classroom configurations have been rearranged to enable social distancing. Examples include opening partitioned classrooms to enable one door to be the designated entrance and the other to be the exit, rearranging chairs to maintain a space of 2 m between adjacent students and taping classroom floors to indicate spacing between adjacent seating.
- Access to elevators and areas within the workplace is restricted, including limiting the number of people who may ride in an elevator at a time and adjusting scheduling, such as start/end times and breaks to reduce the number of people using common spaces (such as break rooms, kitchens, and bathrooms) and elevators at the same time.
- We have cancelled all non-essential activities, social events and in-person meetings. For example, visitors will not be allowed on campus without an appointment and a necessary business purpose, and adjunct faculty will work remotely unless they have a face-to-face class.
- In compliance with the Order Of The Provincial Health Officer regarding Gatherings And Events, issued on the 18th of September 2020, no events will be held on campus for groups of more than 50 individuals.

- Should such an event be held, FDU will ensure that:
 - there is a designated and identified organizer of the event
 - access to the event is controlled
 - the number of participants is closely monitored
 - there is sufficient space available to permit the participants to maintain a distance of two metres from one another and the participants will maintain a distance of two metres from one another when standing or sitting
 - measures will be in place to prevent the congregation of participants outside the campus, such as by taking reservations and requesting patrons to remain in their cars or elsewhere until notified by telephone that there is room for them
 - measures are in place to avoid congregation
 - physical devices, markers or other methods are in place to guide and assist participants in maintaining a distance of two metres from other patrons, if they are not seated
 - if there are tables provided for the use of participants, no more than six participants sit at a table and there are at least two metres between the backs of the chairs at one table and the backs of the chairs at another table, unless the chairs are separated by a physical barrier
 - if there is a presenter or a presider, a physical barrier must be installed between the presenter or presider and the participants which blocks the transmission of droplets from the presenter or presider, or there must be at least a three metre separation between the presenter or the presider and the participants
 - If there is a self-serve food or drink station, hand washing facilities or alcohol-based sanitizers are within easy reach of the station
 - signs reminding participants to wash or sanitize their hands before touching self-serve food, drink or other items, and to maintain a two metre distance from other patrons, are posted at the self-serve station and high touch surfaces at the station, and utensils that are used for self-serve, are frequently cleaned and sanitized
 - hand sanitation supplies are readily available to patrons
 - washroom facilities with running water, soap and a sanitary means for drying hands for hand washing purposes, or hand sanitation supplies, are available
 - During an event, patrons who leave the place in which an event is being held, must not be replaced by other patrons
 - There must be at least one hour between events during which there are no patrons present on the place or the area of the place to permit cleaning and sanitizing, and the place or area of the place must be cleaned and sanitized once no patrons are present
 - The organizer must ensure that these conditions, requirements and obligations in

section are met

- The organizer must collect the first and last names and telephone number, or email address, of every patron who attends an event and retain this information for thirty days, in case there is a need for contact tracing on the part of the medical health officer, in which case the information must be provided to the medical health officer

Working From Home

- Faculty and staff have been asked to work from home whenever possible. Each department has a plan in place allowing only a minimum number of staff to return to the physical workplace and encouraging employees to continue working from home if they are able.
- Full time faculty and staff have been provided with either a laptop, desktop and/or large monitor to enable them to work comfortably from home.
- Our central IT services has conducted tests for faculty and staff working from home to ensure their internet speeds are optimized for the work that needs to be performed remotely.
- VPN and other software licenses, training and other supports have been provided to faculty, staff and students to ensure a smooth transition to a working-from-home environment.
- FDU is committed to remote learning for students and faculty during the ongoing pandemic and state of emergencies. FDU is fully licensed for Zoom, which is the leading teaching/learning platform for the University. Students require a computer platform that allows high-speed connectivity to the Internet that has audio/video capabilities. This is ideally a laptop with a built in camera but tablets might also work depending on your instructor and course work. Students are directed to <https://it.fdu.edu/departments/academic-technology/> for more information relating to Academic Technology. Other technology available to students is available at https://it.fdu.edu/resources?sort_by=alphabetical¤t_page=4&services=28&resource=4000.

Cleaning and Sanitizing

FDU has implemented the following protocols:

- Sanitizing high-touch areas throughout the campus at least 5 times daily, cleaning and sanitizing high traffic areas twice each day, and sanitizing classrooms at the end

of the day by professional cleaning staff.

- Providing a disinfectant spray and paper towel set at each teaching station so that instructors can sanitize their working space before class begins. Similarly, providing a separate disinfectant spray and paper towel set in each classroom so that students can sanitize their desktop before class begins.
- Removing commonly shared eating utensils and replacing them with single-use paper utensils and disposable cutlery.
- Ensuring employees have access to soap and water or alcohol-based sanitizer, placing hand sanitizer dispensers in prominent places around the workplace, and ensuring these dispensers are regularly refilled.
- Requiring employees and students to sanitize their hands and put on a face mask upon entering the campus.
- Eliminating the sharing of tools and equipment (such as keyboards, pens and other tools) between employees, or if sharing is required, providing a solution for employees to disinfect tools and equipment between uses.
- Promoting regular and thorough hand-washing and good hygiene by employees and other individuals present in the workplace.
- Limiting and posting capacity limits in all common areas and on classroom, office, meeting room and washroom doors to ensure physical distancing.

Campus Safety

- In situations where, physical distancing cannot be maintained, and many contacts are expected, Plexiglas barriers have been installed to reduce the numbers of close contacts.
- Plexiglas barriers have been installed:
 - at the reception area on the 1st floor (point of entry to building) to maintain social distancing between reception and students/visitors
 - at four 1st floor cubical desks to separate Student Services workers from traffic passing in the corridor
 - across the Enrolment Services counter to separate workers and students
 - around each classroom instructional podium to separate faculty and students
- Cordon barriers have been installed to direct and limit traffic flow to maximize social distancing.

- Standing indicators have been placed on floors to maintain social distancing at washrooms and at the Enrolment Services counter where lineups are likely.
- All campus occupants are required to wear a mask in areas where a social distance of 2 metres cannot be maintained, such as on entering and exiting the building and in hallways, corridors, washrooms, elevators and stairwells.
- Uni-directional entrance and exit points have been identified and signs posted through out the campus on perimeter and classroom doors, and directional signs have been posted throughout the campus to maintain uni-directional and socially distanced traffic flows.
- A circle of approx. 36 sq. ft. of floor space has been allocated per occupant to establish safe occupancy limits for all classrooms, offices, common areas and washrooms.
- Occupancy limits have been posted on all classroom doors and in common spaces, elevators and washrooms.

Education Delivery

Remote Learning

- New incoming students, if they have arrived in Canada, may opt to take classes face-to-face for selected classes or to take their classes fully online in synchronous remote learning facilitated through Zoom.
- All returning students will continue to take their courses in synchronous remote learning mode facilitated through Zoom.
- In preparation for the transition to online synchronous classes, FDU has delivered a series of workshops, beginning May 18, to help faculty learn the basic skills necessary for teaching online, including guidance on creating respectful and inclusive learning environments and understanding the requirements necessary to have online courses suitably designed for students with disabilities. These included:
 - Basics of Online Teaching
 - Basis of Online Course Structure of Online Teaching
 - Assessment Basics of Online Course Structure
 - Accessibility Basics of Online Course Structure
 - Identifying Content – OERs, Copyright, and more
 - Incorporating Interactivity and Discussion Boards
 - Conducting Your Online Class
 - Creating and Using Exams and Quizzes in Blackboard

- Creating and Using Assignments in Blackboard
 - Creating Accessible Word Documents
 - Tagging Images
 - Creating Accessible PowerPoints
-
- To support students who are learning remotely, FDU has initiated *FDU Anywhere*, a new virtual platform for students to remotely access many of the software applications typically found in computer labs from anywhere around the world. This new Virtual Desktop Infrastructure (VDI) gives users access to a Windows desktop environment without requiring them to download and install programs on their personal equipment. The service, called FDU Anywhere, is powered by Apporto and can be found at: www.anywhere.fdu.edu.

In-Person Instruction

- Students and faculty who are participating in face-to-face classes in have taken on-line orientation sessions that discuss and review the protocols for maintaining a safe and inclusive campus experience during the COVID-19 pandemic.
- Face-to-face classes have been limited to first semester students. For the fall semester, this represents fewer than 40 students. Returning students will continue with remote synchronous classes. Face-to-face classes have also been staggered to limit the number of students on campus at any one time.
- FDU has also restricted campus hours to 8:00 AM - 6:00 PM Monday to Friday, to limit the number of students, employees and others in the workplace.
- We will maintain physical distancing on campus by rearranging workspaces and floor plans, including increasing separation between desks, workstations, and furniture or fixtures in common spaces such as lunchrooms, meeting rooms, waiting rooms, and washrooms. Examples include removing access to common spaces to ensure adequate physical distancing and removing access to computer workstations.
- Classroom configurations have been rearranged to enable social distancing. For example, opening partitioned classrooms enables one door to be the designated entrance and the other to be the exit.
- Classroom chairs have been rearranged to maintain a space of 2 m between adjacent students, and tape on classroom floors indicates required spacing between adjacent seating.
- Scheduling has been adjusted, such as start/end times and breaks, to reduce the number of people using common spaces (such as break rooms, kitchens, and

bathrooms) and elevators at the same time.

- We have allocated a circle of approx. 36 sq. ft. of floor space per student to establish safe occupancy limits for all classrooms, offices, common areas and washrooms. These occupancy limits have been posted throughout the campus.
- All non-essential activities, social events and in-person meetings have been cancelled. For example, visitors will not be allowed on campus without an appointment and a necessary business purpose and adjunct faculty will work remotely unless they have a face-to-face class.
- A disinfectant spray and paper towel set is available at each teaching station so that instructors can sanitize their working space before class begins. Similarly, a separate disinfectant spray and paper towel set is available in each classroom so that students can sanitize their desktop before class begins.

International Students

Planning

FDU Vancouver is dedicated to assisting our international students with their plans to travel to and quarantine in Canada.

- A number of weeks prior to their departure, FDU Vancouver distributes our *Travel and Self-Isolation Guide for International Students at the Vancouver Campus* to all admitted international students who had indicated that they would travel to Canada for the fall 2020 or spring 2021 semester. This document provides is a comprehensive guide on complying with the requirements for students entering Canada during the COVID-19 pandemic. It also and provides students with information and access to a variety of services they will need before and after departure.
- The *FDU Travel and Self-Isolation Guide for International Students at the Vancouver Campus* provides our students with guidance to prepare for departure, to comply with border requirements, to secure transportation from the airport and to succeed during their 14-day self-isolation, including information and contact information on securing accommodations and meeting their various needs while in quarantine.
- Students are instructed that they must
 - download the ArriveCAN app (iOS, Android, or web format) and use this mobile app to speed up their arrival process in Canada and spend less time with border and public health officers. The ArriveCAN app helps students to:
 - o provide mandatory information required for entry into Canada

- avoid lineups and reduce points of contact at the border
 - provide updates on quarantine compliance and on the development of any symptoms during the 14 days after arriving in Canada
- submit a B.C. self-isolation plan and complete the federal ArriveCAN application at least 48 hours prior to boarding their flight to Canada. The plan needs to consider the location of their 14-day isolation and the direct transportation to their accommodation. It must also consider access to necessary supports including food, medication, childcare, cleaning supplies, pet care, social and family support.
- self-isolate for 14 days and self-monitor for Covid-19 symptoms: quarantine is mandatory, even for travelers without any symptoms, and travelers without a quarantine plan can face severe penalties including fines, jail time, or inadmissibility to Canada
- FDU contacts students ahead of their planned departure via email and through pre-travel orientation Zoom meetings. Students are informed that to limit the spread of COVID-19, they must:
 - follow the rules set out by the emergency orders (<https://www.canada.ca/en/public-health/corporate/mandate/about-agency/acts-regulations/list-acts-regulations.html#emergency>) under the Quarantine Act.
 - self-monitor for Covid-19 symptoms, prior to boarding their plane to Canada
 - wear a non-medical mask or face covering while travelling.
- Depending on their country of origin, students may also need to pass a health check performed by airline officials. Travelers with symptoms of Covid-19 will not be allowed to board their flight.
- As a general recommendation, students should carry the following items on their person before boarding their plane to Canada:
 - Passport, with an approved temporary resident visa or Electronic Travel Authorization (if required)
 - Study Permit or Letter of Introduction (Visa Approval Letter) from Canada Immigration
 - Letter of Acceptance from FDU Vancouver Campus
 - Letter of Support of Essential Travel from FDU Vancouver Campus
 - Proof of Funds such as bank statements
 - Non-Medical Mask
 - Hand Sanitizer
 - Disposable gloves

- Medications
- Credit Card
- Thermometer

Communication

FDU Vancouver contacts each student who meets the travels exemptions and restrictions for international students and who plans to travel to Canada for the fall 2020 or spring 2021 semester. The following communication process is followed:

- Students inform our Admissions Team by email that they plan to travel to Canada for the fall 2020 or spring 2021 semester (vancouver-admissions@fdu.edu).
- The FDU Vancouver admissions team schedules a Zoom meeting with the student to discuss their travel plans and their self-isolation plan.
- Students Complete the FDU Self-Isolation Questionnaire to record their flight information and self-isolation plan.
- Students complete their Guard ME medical insurance application and one for any family members traveling with them. After they have activated their Guard ME insurance, students gain access to MobileDOCTOR, allowing free access to doctors, Canada wide, on their phone, tablet or computer anytime, anywhere. To activate the MobileDOCTOR app: <https://www.guard.me/mobiledoctor.php>.
- Students also have access to Virtual medical doctors online (covered by BC MSP)
 - Babylon by TELUS Health <https://www.telus.com/en/bc/health/personal/babylon>
 - Access Virtual <https://accessvirtual.ca/british-columbia/en/>
- Students complete the ArriveCan application at least 48 hours before boarding their flight and submit their B.C. self-isolation plan online before arriving in Canada.
- Students that arrive by air at Vancouver airport can access taxi and ride-sharing services directly outside the International Arrivals Terminal, Level 2. Students are advised to download ride-sharing apps before they arrive in Canada and are required to proceed immediately and directly to their arranged accommodation.
 - <https://www.uber.com/> (Download the App)
 - <https://www.lyft.com/> (Download the App)
 - Yellow Cab Co – (604) 681-1111
 - Vancouver Taxi – (604) 871-1111

- Maclure's Cabs – (604) 683-6666
- Black Top & Checker Cabs – (604) 681-2181
- FDU provides students with various off-campus housing, options offered by our third-party partners, for self-isolation or long-term housing purposes. Students must contact the housing partner directly for quotes and reservations:
 - GEC Granville, 718 Drake Street, Vancouver (reservations@studenthotel.ca)
 - GEC Pearson, 7657 Cambie St, Vancouver (reservations@studenthotel.ca)
 - YWCA Hotel Vancouver, 733 Beatty Street, Vancouver (www.ywcahotel.com)
 - Accent Inn Burnaby, 3777 Henning Dr, Burnaby (accent@accentinns.com)
 - Holiday Inn Express Metrotown, 4405 Central Blvd, Burnaby (sales@himetrotown.ca)
- Upon arriving at their self-isolation location, students call FDU Student Services at 604-648-4465 or email us at vancouver@fdu.edu to keep us informed of their arrival status.
- At any time, students may contact the Director of Student Services, Jobin Mojtavavi, at jobin@fdu.edu or 604-648-4465, if they need any further accommodation options or if they need any assistance during their quarantine.

Student in Isolation Monitoring Plan

- Upon arriving at their self-isolation location, students are required to call FDU's monitoring team at 604-648-4465 or by emailing vancouver@fdu.edu. Students that have any Covid-19 symptoms must contact 811 immediately. Students that receive a positive test result for Covid-19 are required to inform the university immediately.
- Students receive **a daily phone call** from FDU's monitoring team to check on their welfare and the welfare of family members in isolation with them. Students should call 811 to discuss the process to receive medical clearance after their 14-day self-isolation.
- During their isolation period, students have access to various activities designed to address their welfare needs including:
 - Synchronous Online Orientation Meetings
 - Free Counseling Services meetings available through FDU's Registered Clinical Counselor
 - Free Counseling Webinars provided by Guard Me Medical Insurance

- Immigration Information Sessions
 - Career Services Workshops
 - Virtual Event Programming (Academic Skills Workshops, Counseling Information Sessions, First Year Events, Speaker Events, Immigration Workshops)
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- If any student leaves their isolation accommodation at any point other than for a medical emergency, FDU staff will report their infraction to the Canada Border Services Agency. Members of the campus' Behavioural Intervention Team are informed of all compliance issues related to the 14-day quarantine and infractions will result in judicial conduct meetings with the student.
 - Upon receiving approved medical clearance, students inform FDU's monitoring team and may leave their self-isolation accommodation.

Student Counselling and Mental Health

- Free confidential counseling services are available to FDU students through Zoom. Counseling services are available on Mondays, Tuesdays, Wednesdays and Thursdays from 11am to 2pm. Students email fducounseling@fdu.edu to schedule an appointment.
- Free and immediate counselling service are also available through Here2Talk (available on app, phone and web) at <https://here2talk.ca/home>

Libraries

- All FDU students have access to over more than 200 online subscription databases, which offer access to scholarly and peer-reviewed journals, trade and popular magazines and newspapers. In addition, in excess of 250,000 e-books titles are available for download through databases such as ProQuest Ebook Central.
- All library services can be accessed through <https://library.fdu.edu/friendly.php?s=library>. Students may also email, text, call or schedule an on-line meeting with a librarian for assistance with collections or with academic research. There is no physical library on either campus at FDU Vancouver.