

Streeme IPTV Troubleshooting Guide (To Supplement the Quick Start Guide)

1. Resetting the Wi-Fi service certificate:
 - Go to Wi-Fi Settings, then find the FDU Network you are connected to
 - Click on the network you are connected to and press “forget network”
 - Then connect and/or sign in again to make sure your connection is up to date
2. Please make sure your non-FDU owned device is registered and connected to the FDU network. Additional information on how to do so can be found [here](#)
3. Roku, firesticks, game consoles, etc. also need a non-pc device registration. To register a non-pc device please click [here](#) or go [here](#) and then click on Non-PC Device Registration Form:

 Guest Wireless Account Creation Form	 Home / Shared Drive Quota Increase Request Form <small>Due to the cavernous email storage offered on the Office365 platform, there has been little to no demand for increased mail quota.</small>
 HR Confidentiality Agreement and Security Policy for Student Workers Form	 Microsoft Team Request Form <small>For Faculty, Staff and Students requesting a Microsoft Team among FDU community.</small>
 MIS Confidentiality Agreement and Security Policy for Student Workers Form	 Network Access Request Form <small>For faculty members to request network access for vendors.</small>
 Non-PC Device Registration Form	 Opus (Linux) Request Form <small>Opus provides an environment for FDU Students, Staff, and Faculty to practice using software.</small>

For additional assistance on how to troubleshoot your connection to Streeme IPTV, as well as access to live chat support, please click [here](#)