Streeme IPTV Troubleshooting Guide
(To Supplement the Quick Start Guide)

1. Resetting the Wi-Fi service certificate:
   - Go to Wi-Fi Settings, then find the FDU Network you are connected to
   - Click on the network you are connected to and press “forget network”
   - Then connect and/or sign in again to make sure your connection is up to date

2. Please make sure your non-FDU owned device is registered and connected to the FDU network. Additional information on how to do so can be found here

3. Rokus, firesticks, game consoles, etc. also need a non-pc device registration. To register a non-pc device please click here or go here and then click on Non-PC Device Registration Form:

For additional assistance on how to troubleshoot your connection to Streeme IPTV, as well as access to live chat support, please click here