

Frequently Asked Questions for Students

Where do I send my final transcript?

All transcripts must be sent to Admissions. They can be reached at 201-692-7308 or admissions@fdu.edu.

Where do I find more information about my financial aid?

On the Self-Service site, there is a section dedicated to financial aid. If you have any specific questions, please visit this link <https://www.fdu.edu/admissions/financial-aid/undergraduate/>. You can also email finaid@fdu.edu.

What is FERPA?

Family Education Rights and Privacy Act allows students to choose whether they want their educational records, including but not limited to, student conduct, financial aid and academic information shared with their family. For information, please visit <https://www.fdu.edu/about/university-leadership-offices/office-of-enrolment-services/records-procedures-and-services/student-privacy-rights-and-ferpa/>. You can designate individuals to have access to your information via your Self-Service account. You can revoke access to the information at any time.

How do I access the FERPA waiver?

Log into Self-Service at <https://selfservice.fdu.edu/> to access that document.

Where can I find more information about placement testing?

To get more information about placement tests visit the following link, <https://www.fdu.edu/campuses/metropolitancampus/student-services/academic-resource-center/placement-testing/>. You can also connect with them by emailing metrotesting@fdu.edu.

Who should I contact about my course schedule?

Students can email caass-metro@fdu.edu for more information on their course schedule. Please keep an eye on your FDU email in the coming weeks for your schedule.

When do I find out what course textbooks I will need?

Each professor will provide a syllabus for their respective course, which will outline what books/materials they will need. Syllabi will either be emailed, posted on Webcampus, and/or distributed in person. If you would like to get ahead, visit the bookstore's website at <https://www.bkstr.com/fdustore/home>, where you can input your classes to find information on the course materials required.

Are tutoring services available for students?

The Academic Support Center provides free tutoring for all students. You can find more information at <https://www.fdu.edu/metrotutoring>. You can also email them at metrotutoring@fdu.edu.

Where can I view my housing information if I am going to be a resident?

Students can check housing information by logging onto their MyHousing account or contact Rebecca Valenzuela, rmiles@fdu.edu.

Where can I find more information about Meal Plan options?

Please visit <https://fdudining.campusdish.com/MetroMealPlans> to learn more about meal plan options for the upcoming semester.

Where can I learn about healthcare on campus?

The Office of Health Wellness is our health center on campus, they can be reached at 201-692-2437 or by fax at 201-692-2642. You can reach out to Barbara Pujols at b.pujols@fdu.edu. For more information on entrance medical forms and how to submit them, check out <https://www.fdu.edu/campuses/metropolitan-campus/student-services/student-health-services/forms/>.

The Office of Health Wellness mailing address is:

1000 River Road, T-SU2-03

Teaneck, NJ 07666

Greg Olsen Student Union

Second Floor

What can I do if I feel unsafe on campus at night?

Contact Public Safety at 201-692-2222 and they will escort you to your destination.

How do I get my FDU ID and parking decal?

Contact University Director of Public Safety, Joseph Vitiello, at 201-692-2222 or joseph_vitiello@fdu.edu. If you are a commuter, the ID will be mailed to your home address. If you are a resident, you will receive an ID when moving into the Residence Halls. You can get more than one parking decal should you use more than one vehicle.

What happens if I lose my ID?

Contact Public Safety at 201-692-2222 for a new ID. There is a \$25.00 fine to replace cards.

Where can I access the student handbook?

The student handbook encompasses all applicable University Policies. It is expected that all students are aware of and have read the student handbook. This handbook is a guide for being an FDU student. You can learn more information at <https://www.fdu.edu/student-life/publications/student-handbook/>.

Can I have alcohol on campus if I am 21?

Students aged 21+ are permitted to drink responsibly in specific campus residence halls. Students under the age of 21 are not permitted to be in possession of, the presence of, or consume alcohol. For students of legal drinking age, there are limits to the amount and type of alcohol that can be in the student's room. For specific guidelines on permitted alcohol usage please reference the University-wide Alcohol Policy linked here:

[FDU Alcohol Policy \(pdf\)](#)

How can I find out about on-campus employment?

FDU Handshake is a program that can be used to apply for on-campus jobs; students make an account with their FDU email. Students can also visit Career Development's page on FDU's website for more information regarding on-campus employment: <https://www.fdu.edu/academics/centers-institutes/career-development/>. Email Rosa Santana with any questions or concerns, mailto:ryan_stalgaitis@fdu.edur.santana@fdu.edu.

Where can I find the Online Orientation Modules?

If you have not yet completed the online orientation modules please click [here](#). You will have to complete these modules as part of your UNIV 1001 course so best to get ahead of the game and finish them now. These modules will also make sure you know everything you need to know before you begin your journey at FDU! You can always return to any section once you finish the modules.

Metropolitan Campus Resources

Academic Support Center

201-692-2076

www.fdu.edu/metrotutoring

www.fdu.edu/metrotesting

Athletics

201-692-2208

www.fduknight.com

Brad Hurlbut, Director: hurlbut@fdu.edu

Bookstore

201-692-2093

www.fdushop.com

Career Development

201-692-2193

www.fdu.edu/career

Rosa Santana, University Director: mailto:ryan_stalgaitis@fdu.edu.santana@fdu.edu

Center for Academic Advising and Student Success

201-692-2339

www.fdu.edu/campuses/metropolitan-campus/student-services/caass/

Dean of Students

201-692-2190

Email: MetropolitanDOSoffice@fdu.edu

Disability Support Services

201-692-2078

www.fdu.edu/metroADA

Enrollment Services

201-692-2214

esteafdu@fdu.edu

Financial Aid

201-692-2363

finaid@fdu.edu

Housing and Residence Life

201-692-2250

www.fdu.edu/reslifemetro

Rebecca Valenzuela, University Director: rmiles@fdu.edu

Office of Mental and Emotional Wellbeing

201-692-2174

[Student Wellness Services | Fairleigh Dickinson University](#)

Tiffany Walker, University Director of Student Health Services: t.walker@fdu.edu

Public Safety

201-692-2222

[Metro Campus Public Safety 201-692-2222 | Fairleigh Dickinson University](#)

Joseph Vitiello, University Director of Public Safety: jv@fdu.edu

Regional Center for Learning Disabilities

201-692-2087

[Regional Center for Learning Disabilities | Fairleigh Dickinson University](#)

Dr. Mary Lupiani Farrell, University Director of the Regional Center: mary_farrell@fdu.edu

Student Wellness Service

201-692-2437

[Student Wellness Services | Fairleigh Dickinson University](#)

Cindy Hastie, Medical Records Administrative Assistant: CindyH@fdu.edu

Student Life/Greg Olsen Student Union

201-692-2231

[Metro Campus Office of Student Life | Fairleigh Dickinson University](#)

Rashard Mills, Director of Student Union & Campus Engagement: rmills@fdu.edu